

Town Mayor / Maer y Dref: Councillor / Cynghorydd Mr Alexander Walker

Town Clerk / Clerc y Dref: Mrs Helen J Mead

Date / Dyddiad: 14 November 2025

Rhyl Town Council has stepped in to keep the town's tourist information centre open over the coming months.

The much-used service was set to close over the winter because of budget pressures faced by North Wales Tourism. The town council has stepped in and will help make up a funding shortfall so the service can stay open and staffed through to March.

This is the third year the council has helped the TIC. Town clerk Helen Mead said the centre was a valuable part of Rhyl life and provided much more than its name suggests.

"Tourism is no longer confined to the summer months and, with two large hotel chains on the sea front, we have visitors all year around.

"That said, the tourist information centre isn't just there for visitors. It is there to support the town's residents too - promoting events, local attractions, publicising activities over the winter months and providing advice and support for residents on a range of matters including public transport and local facilities.

"We know organisations are facing budget pressures and that not everything is sustainable. But there are areas we can support. The town council is continually reviewing the services we offer to residents and tourists. Community and tourism are just two areas of growth and development we will be focussing on over the coming months; therefore, it makes sense for us to support the TIC now," added Helen.

The team at the TIC can book accommodation, provide information on places of interest and to eat, and offer advice on routes and itinerary planning. The centre also provides information and tickets for national and local events and for the National Express bus. An onsite shop is stocked with crafts, maps, guides and books.

The TIC is open:

Monday: 13.00 – 16.00

Tuesday, Wednesday, Thursday: 09.30 – 16.00

Friday: 9.30 – 12.30

Ends

CIVIC OFFICES, WELLINGTON COMMUNITY CENTRE, WELLINGTON ROAD, RHYL, DENBIGHSHIRE, LL18 1LE.

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